

BED BUG TREATMENT PREPARATION GUIDE Thermal Remediation

Treatment Details:

- Individual units will be treated with heat that will increase the ambient temperature to 120-135°F.
 - i. Temperature is raised by using portable electric heaters powered by a Smithereen generator.
 - ii. Ambient air is circulated with high-powered fans to move lethal air into all cracks, crevices, furniture, and belongings within the space.
 - iii. Throughout treatment, belongings and furniture will be moved to assure everything is heated to lethal temperature.
- Maintaining these temperatures will eliminate any arthropod population in the treated space.

Preparation Details:

- A little resident preparation is required. Prior to our arrival, Smithereen asks that the preparation items outlined below are completed:
 - i. All live animals should be removed from the unit during the treatment, if carrier devices used, ensure they are bed bug free.
 - ii. Any items suspected of not being able to withstand temperatures of 120-140°F should be placed in the bathroom.
 - iii. Any fixtures including but not limited to furnishings suspected or known to not being able to withstand temperatures of 120-140 F degrees should be stated to the sales individual before initiation of service.
 - iv. Plants and items liable to explode (pressurized) should be placed in the bathroom.
 - v. Cosmetics, medicine, and all alcohol should be placed in the refrigerator.
 - vi. Smithereen will perform a thorough inspection before treatment commences to ensure these items have been removed.
 - vii. All electronic devices should be unplugged from outlets.
 - viii. If the residents have items in storage lockers, such as luggage, they are asked to bring them into the apartment for treatment.
 - ix. The residents should take the minimum number of items with them when they leave the space to prevent re-infestation. If any items are taken out of unit, please ensure these items are not infested by having the Smithereen technician inspect them.
 - x. If **possible**, raise thermostat temperature to above 80°F and/or turn off air conditioners in advance of treatment time as well.
 - xi. Contact and inform any home security or fire alarm systems about the scheduled service.
- Smithereen will attempt to replace all items disturbed during the treatment to their original position.